

Francis House Children's Hospice factsheet

Francis House Children's Hospice supports hundreds of extraordinary families from across the north west of England by providing care for children and young people with life-limiting or life-threatening conditions and support for their families.

- Francis House Children's Hospice comprises two separate facilities:

Francis House - Accommodation is provided for the whole family.

Francis Lodge - An age-appropriate facility for teenagers and young adults.

- Francis House is a children's hospice, the fifth to be built in the UK and the World in 1991.
- Based in Didsbury, Greater Manchester, Francis House is a lifeline to families from across Greater Manchester including Stockport, Oldham, Bury, Rochdale, Manchester, Salford and Trafford.
- Francis House supports more than 500 families of children, teenagers and young adults with life-limiting and life-threatening conditions.
- Between 300 and 350 families will use the hospice for respite care.
- Approximately 220 families are receiving some form of emotional and / or bereavement support.
- We support approximately 2,000 people at any one time with respite care, homecare, day care, sibling support, parental support, symptom control and end of life care, and emotional and bereavement support.
- Francis House Family Trust is the registered charity, charity number 328659
- Less than 10% of children come to Francis House with cancer-related conditions. Other life limiting and life threatening conditions include neuromuscular type illnesses, metabolic conditions as well as a large percentage with complex undiagnosed conditions.
- The criteria for acceptance at Francis House is that the sick child has a life-limiting/life-threatening condition which means they have a short life expectancy and that they have been referred and accepted prior to their 16th birthday. Once accepted the young person is able to continue receiving respite care, symptom control, and end of life care at Francis House for as long as they choose or until their death.
- A significant number of families coming to Francis House have one or more child with the same life-limiting illness
- Francis House has 82 staff and 73 volunteers working on site on the reception desk, in the kitchen and in the charity shop in Burnage.

- A hospice team of care staff includes: Registered Sick Children's Nurses, Registered General Nurses, Nursery Nurses, Play Therapist, Occupational Therapist, Teachers and Social Workers.
 - Francis House provides a service of palliative and respite care 365 days a year, 24 hours a day. The service is charitably funded and is free at the point of service.
 - Francis House has 14 bedrooms for the children and young adults including a Gold Room permanently set up for use by hyperactive young people.
 - Children's bedrooms also contain a bed settee for siblings and there are 7 double family bedrooms. Other facilities include a hydrotherapy pool, Snoezelen multi-sensory room of lights, music, bubbling tubes and water bed, soft play room, creative therapy room, family lounge, music room, kitchen and dining area, administration and fundraising offices, gardens and outdoor play area.
 - The teenage and young adult building, known as Francis Lodge, includes 6 bedrooms, sharing 3 en-suite bathrooms. Each bedroom has a view out onto the courtyard and a Juliet balcony.
 - The last ten years has seen the complexity of clinical care required by children with palliative conditions increase. To reflect this, an increase of registered nurses to 60% are required on the care team.
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- Total cost of running Francis House per year = £4.7 million
 - It costs £391,600 per month, £12,876.00 per day, £536.52 per hour to run the hospice.
 - Less than 12% of our income comes from central Government.
 - Out of every £1 we spend 86p goes towards charitable work.
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- Rainbow Family Trust was set up in January 1990 to build a children's hospice in the North West to help families with children with life-limiting and life-threatening conditions. The charity completed Francis House Children's Hospice two years later.
 - HRH Princess Diana opened Francis House in November 1991. Francis House has become a household name across the north west, in Oct 2012 Rainbow Family Trust changed its charity name to Francis House Family Trust.
 - In May 2014 Francis House doubled in size with the opening of a £3.5 million seven bedroom extension. The parent-free zone for teenagers and young adults is equipped with a cinema room recording studio, Playstation 4s and televisions in each bedroom, large roof terrace and communal TV lounge.
 - The Duke and Duchess of Cambridge officially opened Francis Lodge in October 2016, in the year that Francis House celebrated its 25th anniversary.

Other useful, facts, figures and statements:

- Francis House services are all given completely free of charge, providing respite care to home care, end of life and bereavement care.
- Francis House is open to families of all faiths and no faith, different cultural and ethnic backgrounds.
- Francis House supports hospices all around the world including Bosnia Hercegovina and Japan with advice and experience.
- Referrals come from doctors, consultants, social workers and often other parents.
- Francis House provides a member of the care team specifically for the needs of the siblings who come to stay. This provides parents with a complete break.
- Francis House provides hi-tech care in a low-tech environment
- Medical interventions have enabled children with life-limiting conditions to live longer. In 1996 Francis House cared for one child over the age of 16, now over 116 teenagers and young adults are over 16.
- Very few young people live beyond their thirties.
- Average number of overnight respite care offered 14-16 a year. With an increase in nurses this could extend to 21-23.

“If your child is diagnosed with a life-limiting condition your world collapses. When families come to Francis House we try to make the rest of their child’s short life as happy and as full of exciting memories as we can.”

Revd David Ireland, Chief Executive, Francis House Children’s Hospice.

“As soon as we opened the doors to Francis House it was like we were coming home. It was nothing like we imagined a hospice to be. It was so full of life and joy.”

Francis House parent

“Families need a break from their role as carers, and the children and young people need experiences to enrich their short lives. From the moment that they come through the doors of Francis House, they are made to feel completely at home.”

Gill Bevin, Registered Manager and Director of Care

www.francishouse.org.uk

Francis House has a Facebook page and is on Twitter @FrancisHouseCH